

Enriching Lives

Annual Report 2010-2011




AMANA
LIVING

part of the Anglican community

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About Amana Living

Living the second half of life

Amana Living, one of Western Australia's largest aged care providers, is an Anglican not-for-profit organisation that has served the community since 1962.

We pride ourselves on providing excellent Christian care and services to people living the second half of life.

Our work is based on this philosophy:

Active living: a passion for helping our residents and clients to enjoy their lives, with an emphasis on personal enrichment.

We approach our work with compassion and a sense of hope, value justice, and embrace people from all walks of life.

Our aim is to be innovative, to offer residents and clients choice, especially through early advice, and to ensure that our services respond to contemporary needs.

Amana Living's services include 10 low care hostels, 5 high care nursing homes, 18 retirement villages, in-home care, day care, respite care and specialist dementia care throughout the Perth metropolitan area, Mandurah, Australind, Kalgoorlie and Albany.



3,433

Amana Living residents and clients

338

home care packages

587

independent living units

From the Chairman

A vision for the future

I was elected Chairman of the Amana Living Board at the end of the 2010/11 financial year, after the retirement of incumbent Chairman, Peter Dawes.

I am indebted to him for providing me with an overview of the year, which I have drawn on for my first Annual Report for Amana Living.

I also thank him for his dedication and passionate commitment to the Amana Living vision during his six years in the Chair.

Amana Living adopted its new strategic plan, Towards 2020, in August 2010. It defines our future in anticipation of government policy and demographic changes, and sets the direction for services to meet the needs of future residents and clients.

The Productivity Commission's report, "Caring for Older Australians", released in 2011, makes it clear that the aged care industry needs substantial reform, and our strategic plan provides a pathway to ensure we can ride the change in a way that is true to our philosophical core. We will focus on growing home care and restorative services, and dementia-specific services to meet the expected growth in demand as our population ages. We must also begin preparing for the baby boomers, who will have different needs and expectations as they start to look for retirement living options.

During the year, we continued our program of facilities upgrading, approving \$10 million expenditure to progress the Strategic Facilities Plan.

We are proud of our record of 100% accreditation compliance across all our facilities and our win at the 2011 ACSWA Excellence in Care and Training Awards.

I thank the Amana Living Board and CEO Ray Glickman for their forward-looking approach to position the organisation to achieve the best possible outcomes for the people we serve.

Steve Scudamore
Chairman



A rewarding experience

Reflecting on his six and a half years as Chairman, Peter Dawes says his greatest reward was heading an organisation that delivers the highest level of Christian care to residents and clients.

“The special people in the organisation who have really touched me are those who deliver the bedside care, 24 hours a day, seven days a week, every day of the year,” says Peter, who retired in June 2011 after 16 years on the Amana Living Board.

“We have more than 1300 staff and 300 volunteers delivering services to nearly 3500 people - in residential care, living in our retirement villages and in their own homes - and I believe we do that exceptionally well. We have won awards, which means the industry acknowledges what we are doing, and shown our ability to maintain accreditation without blemish.

“The organisation runs with insufficient funds from the Federal Government and in an overregulated environment, yet in difficult times - with a labour shortage and the global financial crisis - we achieved great outcomes.”

After becoming Chairman in 2005, Peter led the transition from Anglican Homes Incorporated to Amana Living, establishing a new Board of Directors.

“We have set up proper governance and risk management for the organisation, with a clear strategic plan, reviewed regularly.

“It has been an absolute honour and privilege to chair the organisation and, with the support of a great Board and Executive, take it through significant change. During that time, the working relationship between The Board and the Executive, especially my relationship with CEO Ray Glickman, has been a really rewarding experience.”

Peter Dawes
Chairman (2005 - 2011)

From the CEO

Getting the job done

The great thing about Amana Living is that we get the job done, no matter how hard the operating environment gets.

Certainly, 2011 was no exception to this rule. During 2011 our staff, leadership group and Board faced up to spiralling costs with negligible increases in funding and delivered great care and improved accommodation with flair and a huge dose of fun.

I'm proud of the way we have been able to focus on getting the basics right while growing our services (particularly in Home Care), introducing new services like our McCusker Nurse and being creative such as with our enrichment programs.

We've had some marketing consultants look at our organisation recently and their view is that Amana Living is all about interesting people interacting with interesting people.

Actually, they're right. Throughout 2011, our wonderful staff group couldn't have done more to make life better for our residents and clients to help them continue to have interesting lives.

In 2011, we won the sector's best organisation award once again. This was a triumph for our great people - staff, volunteers, residents and clients. I salute them all.

Ray Glickman
CEO



Year in Review

Industry Recognition

Amana Living won the Aged and Community Services WA (ACSWA) *2011 Excellence in Care: Organisation Award*.

We are proud of the achievements of Larissa Madunic, Advanced Skills Carer at Thomas Scott Hostel, who won the ACSWA *2011 Excellence in Care: Trainee Award*.

Industry Leadership

Amana Living made a strong contribution to the aged care industry through CEO Ray Glickman's role as Chairman of ACSWA, the peak body for not-for-profit organisations, and as a member of the national board of Aged and Community Services Australia.

Quality Assurance

The Federal Government's independent accreditation team judged our residential care facilities fully compliant during all 21 spot visits.

Three-year accreditation for Edward Collick Home in Kalgoorlie was renewed after a comprehensive three-day audit.

Growth

Growth in funding for Community Services enabled us to deliver 136,779 hours of home services and 87,668 hours of day club services - an increase of 8% over last year.

We commenced the new Consumer Directed Care Program, as one of two pilot organisations in Western Australia.

We launched a new, innovative dementia care service, the McCusker Nurse.

Building and Upgrading

Refurbishment commenced on Parry House in Lesmurdie, with funding from the Department of Housing, to provide low cost accommodation units.

We also began refurbishing low cost accommodation at Riley House in Shenton Park.

The Board

We welcomed new Chairman Steve Scudamore and farewellled retiring Chairman Peter Dawes.

The environment we operate in

The Productivity Commission's report on the future of aged and community care, "Caring for Older Australians" was released and will have a major impact on our industry if its recommendations are implemented.

Mission, Values & Philosophy of Care

Our Mission

To excel in providing Christian care and services in Western Australia to people living the second half of life.

Our Values

Compassion: Courtesy and kindness are extended to each person in every circumstance.

Justice: All interactions are based on fairness and honesty.

Hope: Is the expectation of triumph over every challenge.

Inclusiveness: We exist to serve people from all walks of life.

Our Philosophy of Care

We strive to enrich the mind, body and soul of all those we serve by:

- generating a sense of passion and energy about people living their life to the full;
- creating genuine choices so that people can live life in a meaningful way, reflective of their preferences and individuality;
- creating opportunities for people to stay connected with past friendships and to develop new ones;
- always involving and consulting people in decisions that affect them;
- creating opportunities to improve and restore physical abilities and mental agility so that people can keep fit, active, involved and independent wherever possible;
- providing excellent clinical and health care in all circumstances;
- supporting people to explore and develop their spirituality; and
- encouraging and acting on feedback to improve care and services.





Our Culture

We're committed to our Mission, Values and Philosophy of Care.

We're Anglican and we are proud of that.

We're passionate about what we do.

We plan ahead and we're practical about it.

We always try to say yes.

We celebrate our achievements and learn from our mistakes.

We strive to get better and better.

Everyone is important in our team.

We all take responsibility for what gets done.

Our leaders consult and listen to advice.

We're never afraid to say what we really think.

Our leaders make the tough calls, but with compassion.

We like to try new things.

We work hard and have fun.

We support our staff to balance work and life.





Residential Care

Residential Care is offered in 15 locations

Edward Collick Home in Kalgoorlie received a big tick of approval from the Federal Government's independent accreditation team. In the comprehensive three-day audit, which included interviews with residents and staff and a full review of systems, auditors found the facility achieved all of the 44 standards it is required to meet.

We also passed with flying colours a series of spot-check quality audits across all our residential care sites - 15 unannounced visits and six announced visits.

Enrichment is the other highlight of the year. Across all sites, residents, staff and volunteers are collaborating to identify projects that will help enrich the mind, body and soul. The Amana Living Board provided in the budget for each site to allocate \$2000 to the projects.

The benefits from interaction of staff and volunteers working together to do something really meaningful for residents have been so outstanding that the Standards Agency auditor has asked us to promote the initiative to other aged care providers.

The astonishing variety of projects - from art and virtual tours to interaction with community groups - is a reminder that there is so much we can all do to enrich the lives of people in aged care.

Continuing our innovative approach, we are implementing a new computerised documentation system that will enable us to deliver more consistently personalised care.

1,604

residents cared for by
Amana Living

822

residential bed licences

70%

of Amana Living residents
are female





Warmth and kindness everyday

Mary Roberts is 100 years old. She was born in January 1911 in a small market town called Bridgend in South Wales.

After her husband passed away 20 years ago, Mary came to Perth to be with her daughter. She lived independently in Amana Living's Parry House in Lesmurdie from 2001 until 2008, when a series of falls meant she needed a little more help - so she moved into Parry Hostel.

She says the warm, supportive environment at Parry is one of the reasons she is well on her way to seeing her 101st birthday.

"I feel very lucky," she says. "My life is excellent. All the staff are really very kind. They do so much to make sure I'm alright. Someone is always popping in to see me. They take me down for the bingo and quizzes, and help me get to the dining room for lunch. Last October I fell in the bedroom and broke my hip so I have to be careful how I walk.

"Someone brings dogs to visit now and then and my daughter is allowed to bring her dog when she visits. I love dogs. My daughter lives not too far away and comes here as often as she can.

"I'm quite contented. I've really enjoyed every minute of being here."

Staff at Parry Hostel say they enjoy Mary's company. "She is a very special, caring lady with a wonderful sense of humour. She tells wonderful stories about her life, is highly respected by other residents and has formed lovely friendships with staff and residents alike."

Home Care

Home care assists people to continue living at home with support, and includes dementia-specific options

Growth was the theme for the year: funding increases mean we are now able to support 118 more clients than last year - overall an eight per cent increase.

Amana Living is one of two organisations in Western Australia chosen to pilot a new, more flexible Federal Government funding program, Consumer Directed Care, which allows the client to decide where their allocation is spent. We coordinate and manage the budget on their behalf. We are working closely with the Federal Department of Health and Ageing and their contractors to evaluate the program.

We take a wellness approach in our home care work, building clients' capacity to be as independent as possible and working with them to identify the support they need to keep doing things for themselves. This helps people to feel and remain in control of their own lives and contributes to their physical wellbeing.

Coordinators meet clients and talk through with them what they want to achieve and what they need help with. They work with clients to formulate a care plan, which indicates to community support workers how to roll out the service to the person in their home.

We have developed our wellness approach over the last 18 months, with an education program for all staff.

1,133

Amana Living Home Care clients

136,779

hours of care provided in the clients' homes

87,688

hours of care provided at day clubs





A birdcage connects with the past

Daryl Olsen, an Amana Living support worker, provides social support for Sam Del Borrello, who has dementia. Amongst other things, Daryl takes Sam to the local swimming pool where he walks in the water.

As Daryl got to know Sam, he learnt that Sam had been a builder.

“Sam had a galah but the cage wasn’t big enough and we discussed the idea of building a new, bigger one together,” Daryl said. “That was on the Tuesday. On the Thursday I happened to get talking to a fellow at MacDonald’s about it. He did woodwork and gave me the wood.

“Because Sam had been a builder, he had a lot of tools and I brought along an electric saw and drill. Sam did the hammering and he hit the nails dead on.

“I could see he was happy while we were working on the project. It was what he used to do and was bringing back to him a little of his past. People with dementia can get quite agitated and annoyed when they can’t do what they used to be able to do, so it was good to see Sam so happy.

“It was good fun and rewarding. He really got into it and I learned from him. He’d pick me up when I did things wrong. Sometimes he would stop me and show me how to do something.

“We finished the birdcage, which is bigger for the bird and easier for Sam’s wife to clean, and his grandson helped us move it to a suitable location in the yard.”

Retirement Living

Retirement Living is offered in 18 villages

The year was filled with milestones.

The first four residents moved into our new Treendale Village in Australind. This development sets a new benchmark in retirement living, offering quality, spacious housing in a beautiful, tranquil environment, with a community hub that draws people together for leisure activities and social engagement.

A party celebrated completion of refurbishments at Le Fanu Village in South Perth and welcomed new residents attracted to the village by the new kitchens, bathrooms and fittings. Riley Village in Shenton Park is undergoing a similar comprehensive facelift, due to be completed in October 2011. We thank residents of both villages for their patience as we have moved them to temporary accommodation during renovations.

Amana Living is now a Preferred Community Housing Provider for the Department of Housing. We have reached agreement with the Department to provide 44 low cost housing units for older people on their wait lists and have received Department funding to refurbish Parry Village in Lesmurdie.

The Roleystone bush fire in February, that threatened Hillandale Village, triggered our emergency management process. We were able to evacuate the village at a moment's notice and quickly find alternative accommodation for everybody. Congratulations to all staff for their prompt response, and to residents for their willing cooperation.

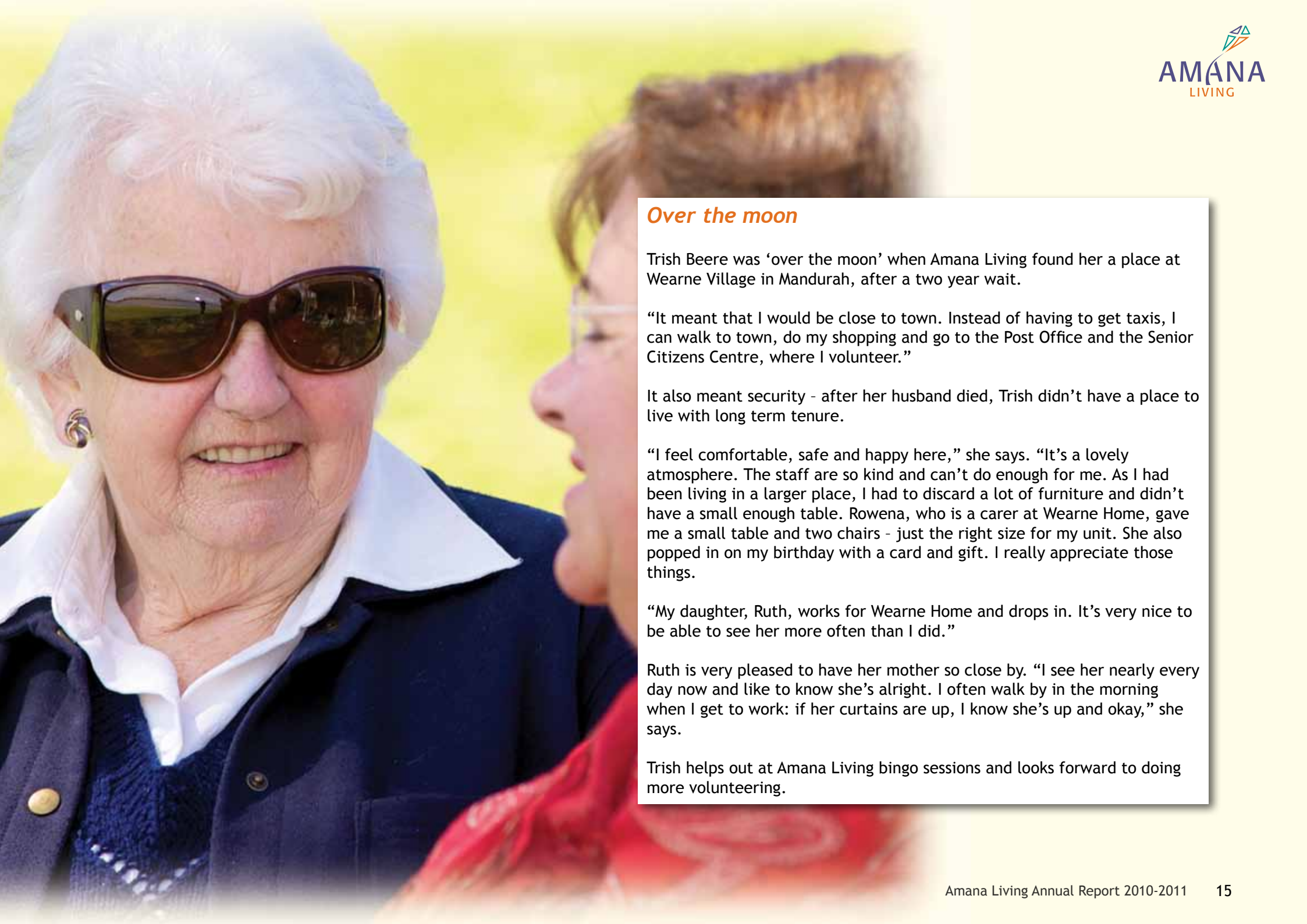
696

residents living in
independent living units

587

Independent living units





Over the moon

Trish Beere was 'over the moon' when Amana Living found her a place at Wearne Village in Mandurah, after a two year wait.

"It meant that I would be close to town. Instead of having to get taxis, I can walk to town, do my shopping and go to the Post Office and the Senior Citizens Centre, where I volunteer."

It also meant security - after her husband died, Trish didn't have a place to live with long term tenure.

"I feel comfortable, safe and happy here," she says. "It's a lovely atmosphere. The staff are so kind and can't do enough for me. As I had been living in a larger place, I had to discard a lot of furniture and didn't have a small enough table. Rowena, who is a carer at Wearne Home, gave me a small table and two chairs - just the right size for my unit. She also popped in on my birthday with a card and gift. I really appreciate those things."

"My daughter, Ruth, works for Wearne Home and drops in. It's very nice to be able to see her more often than I did."

Ruth is very pleased to have her mother so close by. "I see her nearly every day now and like to know she's alright. I often walk by in the morning when I get to work: if her curtains are up, I know she's up and okay," she says.

Trish helps out at Amana Living bingo sessions and looks forward to doing more volunteering.

Information and Services

The Information Service Centre manages 794 permanent and 28 respite beds for Amana Living's low and high care facilities, across 15 locations

The Information Service Centre is Amana Living's front door for people looking for high and low care places. Anyone can ring the Centre to see if there is a vacancy, and can visit the facilities and learn about the services Amana Living offers.

To keep our facilities operating, we must maintain high occupancy rates and we are pleased that this year we met all our occupancy targets - and exceeded them at some locations.

Maintaining high occupancy requires a multi-pronged approach which includes managing an effective, active wait list, advertising on Aged Care Online, and developing strong relationships with potential referrers, such as the Aged Care Assessment Teams, transitional care providers and local hospitals.

We are also implementing two new electronic systems to improve the way Amana Living operates.

iCare is an electronic documentation system across residential care that underpins delivery of personalised, client-specific care, ensuring that individual lifestyle issues are incorporated into the day-to-day interactions of staff with residents, as well as addressing clinical aspects of care.

e-tivity is a fully automated, online rostering system that gives casual care staff control over the hours they work and the ability to respond quickly as vacancies arise, maximising our internal resources.

28,635

calls to Amana Living
Information & Services

2,080

application packs sent out

Perth Metropolitan Area

Kinross Care Centre / Day Club — KINROSS

Lady McCusker Home / Village — DUNCRAIG

St Francis Court

Moline Hostel / Village — KARRINYUP

James Brown House — OSBORNE PARK

Catherine King Day Club

St George's Home — BAYSWATER

Le Fanu Court

St Mary's Close

Riley House

SHENTON PARK
COTTESLOE

Sundowner Hostel / Village

Dorothy Genders Hostel / Village — SALTER POINT

Peter Arney Home / Village — MOSMAN PARK

Hale Hostel / Village — BULLCREEK

COOLBELLUP

Lefroy Hostel / Day Club

Frederick Guest Hostel / Village

Thomas Scott Hostel / Village

Parry Hostel / Village

Hillandale Village

CAMILLO

LESMURDIE

ROLEYSTONE

Regional Centres

Edward Collick Home
Muschamp Village — KALGOORLIE

Wearne Home / Village — MANDURAH

Treendale — AUSTRALIND

Wollaston Court — ALBANY

Chaplaincy

Four Chaplains and a team of Honorary Chaplains offer services to Amana Living residents and clients

Chaplains are part of the Amana Living team. We seek to contribute to the care of residents, clients, staff, volunteers and families, according to their needs and whatever their religious viewpoint.

We are adopting a visiting service modelled on Southern Cross Care's New South Wales pastoral care program in which volunteers build a relationship with residents through weekly visits. We want to provide the opportunity for people to develop a friendship, if they wish - to have someone to talk to, share with and relate to on a day-to-day level. Our chaplains are undergoing training for the program, which we will implement in 2011/12.

We are also exploring ways to extend pastoral care to people living in their own homes who receive Amana Living support by linking them to parishes or other organisations near where they live.

Innovations in the way we conduct services in our chapels have been well received and will be rolled out to more centres in the coming year. The most important of these is projecting words for the service and songs onto large television screens so people don't have to hold books.

Chaplaincy continues to contribute to Anglican Essence, the process by which Amana Living's Christian origins flavour the way we care for and connect with people.





Faith sustains

Church and faith are central to Nance Jones and at Amana Living's Lady McCusker Village in Duncraig she has found a community that enriches her spiritual life.

Nance is strongly connected with the local Anglican church, St Nicolas, where she and other parishioners have formed a prayer group that prays for the local primary school. Nance also attends monthly meetings of the church's Mothers Union.

One of her fellow residents is Amana Living Honorary Chaplain, Bishop Ged Muston, whom she knew when he was Bishop of the North West and she and her husband were living in Port Hedland. They met up again when they all were living in Duncraig, attending St Nicolas church.

"I have been part of a church all my life," she says. "It's a matter of faith. You need to be part of a church, to be with other people who believe the same, and to share worship."

Friendly, supportive neighbours add to Nance's community connection.

"I enjoy the village life - if I go outside, there's usually someone else in the courtyard to talk to," she says.

"I am Secretary of the residents' committee and the Village residents meet at least twice a month, with a happy hour or shared meal. We're arranging an afternoon tea for residents to spend some time with our Amana Living Chaplain, Rev. Greg Jordan.

"I haven't regretted for even a minute making the decision to come here. It's the best decision I ever made."

Our People

We support our staff and volunteers to balance work and life

Our people are the key to our success. We have focused on developing strategies and initiatives that will ensure we build a stable workforce of staff who are skilled, passionate and committed - supported by passionate, committed volunteers.

We strive to ensure that all our people share our caring culture of respect for individuals, which values high quality services and care for the whole person.

The success of our strategies is clearly shown in the steady fall in annual staff turnover over four years, which has more than halved, and the response to our staff survey, which shows high overall satisfaction ratings.

As a Registered Training Organisation, we are able to offer extensive training, career paths (such as for care staff moving to enrolled and registered nurse), and opportunities for development. This year, we had 115 staff enrolled internally for Certificates III and IV in Aged Care, Leisure and Health, and HACC, and arranged funding for more than 40 staff to undertake external courses in Frontline Management and Enrolled Nursing.

We highly value our 315 volunteers, who fill a range of roles, from office work to activity-based support in residential and day care centres. We hosted a movie morning tea at the Cygnet Theatre to thank them for their important contribution.

1,339

staff employed at Amana Living during the year

33%

of staff have been with Amana Living for more than 5 years

315

dedicated volunteers





Job satisfaction

Serina Joseph was an international student in Curtin University's Masters program in health administration when she met Amana Living's volunteer coordinator at a Career Fair.

Serina was looking for volunteer opportunities to see how the Australian health care system works and was quickly signed up as a volunteer receptionist.

"I felt strongly drawn to aged care and I realised I wanted to be part of a not-for-profit organisation," Serina recalls. "Amana Living is not primarily motivated by money and colleagues take the trouble to make sure clients receive services with dignity and respect. I heard so many clients say how much better their life is as a result of the services Amana Living provides.

"My boss believed in me and encouraged me to take on more responsibilities. When a full time receptionist position came up, I applied and was offered the job. Shortly after, I was offered my current position - Program Support Officer in Home Care services.

"I love the constant contact I have with clients and being able to do something to help. It makes me feel useful.

"Since being at Amana Living, I have made a lot of friends. It's a wonderful atmosphere that fits my personal ethos. Colleagues have always been really helpful. When I was a volunteer, they treated me as another staff member and made me feel comfortable.

"I got married while I was a volunteer and my colleagues gave me a gift - I was really touched by that."

Environmental Sustainability

We aim to reduce waste across the organisation, with a strong focus on energy use and carbon emissions

Driving down energy consumption is a long-term focus at Amana Living and we have seen considerable behaviour change as more staff, residents, clients and volunteers participate through their actions and generation of ideas to reduce electricity use.

We have set each service location a kilowatt target based on previous years' usage and all the staff are encourage to look more closely at the impact of their actions. Lights are turned off when offices and other spaces are not occupied; staff hang washing on outside lines when they can, rather than using a dryer; washing machines and dishwashers are checked to ensure they are full before being turned on. The handymen have been instrumental in checking that the outside lights are on the correct timer setting and that air conditioning is set at approved levels in the common areas. Staff are embracing these ideas, and more, and are helping Amana Living to reduce its carbon footprint.

Aquaponics gardens have been successful at three locations - Hale Hostel in Coolbellup, Parry House in Lesmurdie, and St George's Home in Bayswater - encouraging staff and residents to get involved in other environmental projects.

Responding to staff suggestions, we have started installing bicycle racks and more staff are riding to work instead of driving.





Corporate Governance

Planning for the future

Our new Strategic Plan, *Towards 2020*, was developed to position Amana Living to meet the coming challenges in aged care, including changes likely to flow from recommendations in the Productivity Commission's report, "Caring for Older Australians".

Dementia-specific services will be a major focus: one in four people over 75 will experience dementia and as our population ages the need for these services will grow.

We have already started moving in this direction, piloting the McCusker Nurse, a new service funded by the McCusker Foundation. Under the pilot, a dementia specialist nurse provides a free service to people with dementia and their families and carers in northern metropolitan suburbs.

From our Strategic Plan, there are 40 projects to be completed by June 2012, ranging from resolving challenges in service delivery, compliance and enrichment, to infrastructure planning, financial viability and new services to be explored.

Our governance systems are very strong and form a firm foundation upon which to grow into the future, with a well-tuned compliance process, continued focus on risk management and detailed cash flow management.

Our new clinical governance framework is so important for the delivery of aged care services and helps to ensure that we have the right people in place at the right time to provide good quality care. It establishes the indicators by which we can measure the quality of the training our staff receive and the clinical care they provide.

Executive Team



Mr Ray Glickman

Chief Executive Officer

MBA, MA(Oxon),
MA(Brun), CQSW,
FAIM, FAICD



Ms Suzi Cowcher

Chief Operating Officer

RN, MBA, GAICD

Board Members

Standing (L-R)

Mr Steve Scudamore
BA (Hons), MA (Oxon),
CPA
Appointment: 2010
Position: Member

Mr Peter Dawes
Appointment: 2005
Retired: June 2011
Position: Chairman

Mrs Karen Field
BEc, MAICD
Appointment: 2002
Position: Member
and Chair
Governance
Sub-Committee

Bishop Kay Goldsworthy
BTheol
Appointment: 2008
Position: Member

Ms Tracy Armson
BA(Hons), MBA,
GAICD
Appointment: 2007
Position: Member

Dr Peter Rudolph
MBBS DipGerMed
Appointment: 2010
Position: Member

Mr Roger Port
BA, FCA,
GDipAppFin
(SecInst), SF Fin,
GAICD
Appointment: 1997
Position: Member

Mr Geoff Mather
BBus,
GradDipFin&Inv,
FCPA, F Fin, FAICD
Appointment: 2007
Position: Member

Mr Ian Ludlow
BCom, CA, AFAIM
Appointment: 2003
Position: Member,
Treasurer, Chair
Finance & Audit
Sub-Committee



Financials

Note to the Financial Statements for the financial year ended 30 June 2011

Basis of Preparation

The summarised financial report, comprising the Summary of Consolidated Income Statement and Summary of Consolidated Balance Sheet, have been derived from the full financial reports of Amana Living Incorporated (ALI), Amana Living Anglican Foundation Incorporated (ALAF) and Sir James McCusker Training Foundation Incorporated (SJMTF).

Going Concern

The financial report has been prepared on a going concern basis. Current liabilities exceed current assets due to the A-IFRS requirement to classify Accommodation Bonds and Interest Free Loans as current liabilities, however the Directors believe that it is highly improbable that these liabilities will be required to be settled within the next 12 months and therefore believe that the entity can repay all its debts as and when they fall due.

A full description of the accounting policies adopted by the above entities is provided in the 2011 financial statements which form part of the respective full financial reports.

STATEMENT BY BOARD of DIRECTORS for the financial year ended 30 June 2011

The Board of Directors declare that the attached financial statements have been derived from the full financial reports of Amana Living Incorporated, Amana Living Anglican Foundation Incorporated and Sir James McCusker Training Foundation Incorporated.


R Port
Deputy Chairman


I Ludlow
Treasurer

Dated 28/9/2011

Deloitte.

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Report of the Independent Auditor on the Summary Financial Statements to the Board of Directors of Amana Living Incorporated

The accompanying summary financial statement prepared by Amana Living Incorporated, which comprises the summary statement of financial position as at 30 June 2011 and the summary statement of comprehensive income, for the year then ended, derived from the audited general purpose financial report of Amana Living Incorporated (the Association) and special purpose financial reports of Amana Living Anglican Foundation Incorporated and Sir James McCusker Foundation Incorporated (collectively the Subsidiaries) for the year ended 30 June 2011. We expressed an unmodified audit opinion on the Association's and Subsidiaries' financial reports in our reports dated 28 September 2011.

The summary financial statements do not contain all the disclosures required by the Australian Accounting Standards to the extent described in Note 1 of the financial reports of the Association and the Subsidiaries. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial reports of the Association and the Subsidiaries.

The Board of Directors' Responsibility for the Summary Financial Statements

The Board of Directors are responsible for the preparation of the summary financial statements in accordance with the basis described in the note to the summary financial statements.

Auditor's Responsibility

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with Auditing Standard ASA 810 Engagements to Report on Summary Financial Statements.

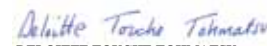
Opinion

In our opinion, the summary financial statement derived from the audited financial reports of the Association and the Subsidiaries for the year ended 30 June 2011 are consistent, in all material respects, with those audited financial reports, in accordance with the basis described in the note to the summary financial statements.

Deloitte.

Basis of Accounting and Restriction on Distribution and Use

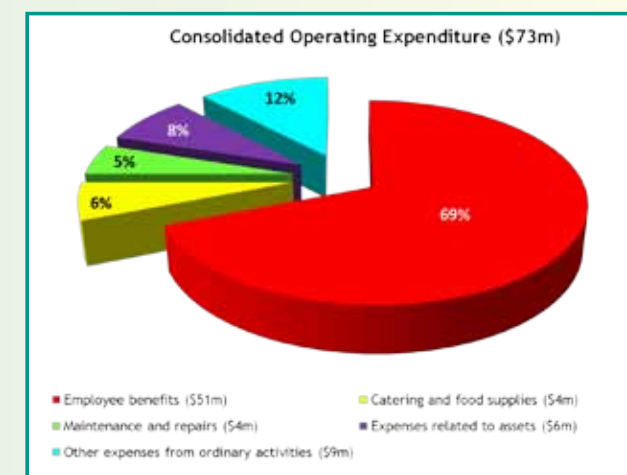
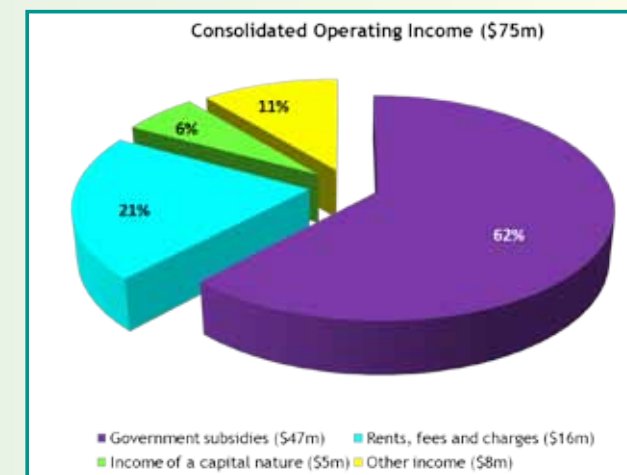
Without modifying our opinion, we draw attention to the "The Board of Directors' Responsibility for the Summary Financial Statements" paragraph above which states that the summary financial statements have been prepared in accordance with the basis described in the note to the summary financial statements. The summary financial statements have been prepared to assist Amana Living Incorporated to meet the financial reporting requirements of the Association. As a result, the summary financial statements may not be suitable for another purpose. Our report is intended solely for the Board of Directors of Amana Living Incorporated and should not be distributed to or used by parties other than the Board of Directors of Amana Living Incorporated.


DELOITTE TOUCHE TOHMATSU


Kathleen Bozanic
Partner
Chartered Accountants
Perth, 28 September 2011

Summary of Consolidated Statement of Comprehensive Income for the financial year ended 30 June 2011

	2011				2010			
	Consolidated \$000's	ALI \$000's	ALAF \$000's	SJMTF \$000's	Consolidated \$000's	ALI \$000's	ALAF \$000's	SJMTF \$000's
INCOME								
Revenue	72,616	72,591	22	15	66,692	66,019	55	697
Investment Revenue	1,833	1,830	3	-	1,764	1,753	3	8
Other gains and losses	936	936	-	-	1,184	1,189	-	(5)
Revenue from Ordinary Activities	75,385	75,357	25	15	69,640	68,961	58	700
EXPENDITURE								
Employee benefits	50,734	50,734	-	-	47,146	46,627	14	554
Catering and food supplies	4,183	4,183	-	-	3,851	3,849	-	2
Maintenance and repairs	3,934	3,934	-	-	2,962	2,962	-	-
Depreciation	5,673	5,673	-	-	4,684	4,662	-	22
Other expenses from ordinary activities	8,651	8,643	46	19	7,493	7,303	38	182
Expenses from Ordinary Activities	73,175	73,167	46	19	66,136	65,403	52	760
Profit/(loss) from Ordinary Activities	2,210	2,190	(21)	(4)	3,504	3,558	6	(60)
Total Profit/(loss) for the year	2,210	2,190	(21)	(4)	3,504	3,558	6	(60)
Other comprehensive income								
Net value gain on available-for-sale financial assets	478	478	-	-	(80)	(80)	-	-
Transfer from specific purpose donation	(19)	(19)	-	-	(1)	(1)	(89)	-
Total Comprehensive Income for the Year	2,669	2,649	(21)	(4)	3,423	3,477	(83)	(60)



Summary of Consolidated Statement of Financial Position as at 30 June 2011

	2011				2010			
	Consolidated \$000's	ALI \$000's	ALAF \$000's	SJMTF \$000's	Consolidated \$000's	ALI \$000's	ALAF \$000's	SJMTF \$000's
Current Assets	19,750	19,699	104	31	17,998	17,707	79	467
Non-Current Assets	139,277	139,277	-	-	135,911	135,814	-	97
Total Assets	159,027	158,976	104	31	153,909	153,521	79	564
Current Liabilities	81,236	81,310	55	-	78,952	78,669	9	529
Non-Current Liabilities	870	870	-	-	705	705	-	-
Total Liabilities	82,106	82,180	55	-	79,657	79,374	9	529
Net Assets	76,921	76,796	49	31	74,252	74,147	70	35
Total Accumulated Funds	76,921	76,796	49	31	74,252	74,147	70	35

Thank You

On behalf of the Amana Living Board, our staff, residents and clients we acknowledge with appreciation the support we have received from our many community and corporate partners, donors and volunteers.

Thank you to our people

To the staff and volunteers who are dedicated to caring, supporting and enriching the lives of our residents and clients: thank you for your time, your energy and your passion.

Thank you to our donors

To all our generous supporters: thank you for your contributions which allow us to continue to make life better for our residents and clients and to help them continue to have interesting lives.

Thank you to our sponsors

To our valuable sponsors: thank you for your generosity which has enabled us to publish this Annual Report and hold our Annual Residents and Clients' party. We thank you for your ongoing commitment to our organisation and aged care.



How you can help

There are a number of ways you can help Amana Living ensure that the life of each individual resident and client is enriched.

Volunteer

Volunteering with older West Australians is very rewarding. You can help enrich the lives of our residents and clients by assisting with:

- Group activity programs (eg bingo, craft, quizzes, exercises/walking, men's groups)
- Music and sing-alongs
- Assisting with lunches, morning and afternoon teas
- Personal visits
- Maintenance and gardening
- Hairdressing, manicures, massages
- Bus driver or bus assistant
- Administrative support (eg filing)
- Home-help (eg maintenance, cleaning, sorting, sewing)
- Church services

To learn more about volunteering please contact Amana Living on (08) 9424 6348 or email enrichment&volunteers@amanaliving.com.au

Donations

Donations, sponsorships and gifts in kind are much appreciated.

You can make a donation by completing the form provided and posting it to Amana Living or alternatively you can contact Amana Living on (08) 9424 6330 for further information on how you can assist.

Bequests

A bequest is a gift made through a Will*. By including Amana Living in your Will your legacy will continue to support older Western Australians.

For more information on how you can help please contact Amana Living on 1300 26 26 26 or email reception@amanaliving.com.au.

* A Will is a legal document and should be made in consultation with a solicitor or trustee company. Your professional advisor will ensure that your wishes are clearly expressed and that your intentions can be fulfilled legally.



Support Amana Living

Contact Details

Title	Given Name
Surname	
Address	
Suburb	
State	Postcode
Phone (day)	
Email	

My Donation

☐ General donation to the Amana Living Anglican Foundation

I would like to make a donation of:
☐ \$25 ☐ \$50 ☐ \$100 ☐ \$250 ☐ \$500 or \$_____

☐ Regular donation of \$_____ to the Amana Living Anglican Foundation to be drawn automatically from my credit card (until I choose to discontinue)

☐ Monthly ☐ Bimonthly ☐ 3 monthly ☐ 6 monthly ☐ other:_____

☐ Mastercard ☐ Visa

Credit card number	Expiry date
Name on card	
Signature	

☐ Cheque (Made payable to the Amana Living Anglican Foundation)

Donations over \$2.00 are tax deductible.

Please post to:
Amana Living
PO Box 933, Subiaco WA 6904





part of the Anglican community

Amana Living Corporate Office
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