

Aged Care Code of Conduct

When providing care, supports and services to people, I must:

- a) act with respect for people's rights to freedom of expression, self-determination and decision-making in accordance with applicable laws and conventions; and
- b) act in a way that treats people with dignity and respect, and values their diversity; and
- c) act with respect for the privacy of people; and
- d) provide care, supports and services in a safe and competent manner, with care and skill; and
- e) act with integrity, honesty and transparency; and
- f) promptly take steps to raise and act on concerns about matters that may impact the quality and safety of care, supports and services; and
- g) provide care, supports and services free from:
 - (i) all forms of violence, discrimination, exploitation, neglect and abuse; and
 - (ii) sexual misconduct; and
- h) take all reasonable steps to prevent and respond to: (i) all forms of violence, discrimination, exploitation, neglect and abuse; and (ii) sexual misconduct.